

ABC Helpdesk

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Mobile Out Of Bundle Charges

Ben Forester - 2017-11-22 - Mobile

Mobile Out Of Bundle Charges

Call Type Description	Price (pence per unit)	Minimum first period charge	Billing Increments
On Net	35p per minute	1 second	1 second
Cross Net	35p per minute	1 second	1 second
Landlines	35p per minute	1 second	1 second
Voicemail	35p per minute	1 second	1 second
SMS	35p per minute	N/A	per unit
MMS	35p per minute	N/A	per unit
Video Call	35p per minute	1 second	1 second
Video Call - International	35p per minute	1 second	1 second
Call Return - Vodafone (up to 3600 seconds)	Free of charge	1 second	1 second
Call Return - Vodafone (over 3600 seconds)	35p per minute	60 seconds	60 seconds
Call Return - Landline	35p per minute	60 seconds	60 seconds
Call Return - Cross Net	35p per minute	60 seconds	60 seconds
Call Return - Personal Numbering Service	35p per minute	60 seconds	60 seconds
International Call - EU	65p per minute	60 seconds	60 seconds
International Call - RoW	85p per minute	60 seconds	60 seconds
International SMS	35p per message	N/A	per unit
Non-Geo Access Charge (084 & 087)*	35p per minute	60 seconds	1 second
Premium Call Access Charge (09)*	35p per minute	60 seconds	60 seconds
Directory Enquiries Access Charge (118)*	35p per minute	60 seconds	1 second
Freephone (0800)***	Free of charge	1 second	1 second
Radio Paging Services (i.e. 076)	35p per minute	N/A	per call
Personal Numbering Services (i.e. 070)	35p per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	35p per minute	60 seconds	1 second
Data	3p per MB	per KB*	per KB**

* Please Note: Price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service.

** Cost is rounded per event to the nearest pence

*** Freephone numbers may still be charged when dialling from outside of Europe

All prices exclude VAT. Services and charges are subject to change. Terms & Conditions apply

Prices correct at time of print but are subject to change - September 2017