

ABC Helpdesk

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Sage Update does not finish when installing on a Remote Desktop Server (RDS)

Chris Booth - 2017-10-16 - General

The Sage Update installer runs but then waits with a progress bar saying "Preparing for first use"

Resolution

1. Create a new GPO applying to the RDS server(s) at computer level
2. Click through ComputerConfiguration > Administrative Templates > Windows Components > RDS > RDS Session Host > Application Compatability
3. Enable "Turn off Windows Installer RDS Compatability"
4. Force a GPO update (gpupdate /force) or reboot the RDS Session Host(s)
5. Re-run the install